

# Information for Medicare ineligible patients - Maternity

## Patient fees from 1 July 2024



A Medicare ineligible person is any visitor to Australia who does not hold a valid Medicare card, or does not fall under one of the classifications below.

As a Medicare patient, it is your responsibility to ensure that you have health insurance cover or adequate money to cover the cost of your health care. Medicare ineligible patients are required to pay for all the costs of maternity care and the cost of your baby's care.

- **Reciprocal Rights** (Please contact patient liaison team for further information)
- **Asylum Seekers and Refugees** (Please contact patient liaison team for further information)

**Medicare ineligible patients are required to pay costs for medical treatment received at Barwon Health.**

This includes outpatient visits as well as your inpatient care and accommodation. Barwon Health requires upfront payment of these fees prior to your attendance.

### Insured patients:

If you have private health insurance please check with your fund that you are covered for pregnancy care and that your baby will be covered for neonate care. Some health funds cover the full cost of your maternity care and birthing, however you may be required to pay a shortfall. This may vary depending on your health insurance policy. Any deposit made to Barwon Health contributes to costs incurred for inpatient and outpatient services not fully covered by your health fund. You must pay the shortfall between the amount charged and the amount paid by your fund.

This fee does not include the following:

- The cost of your baby's care (if your baby requires treatment or admission-**refer to Neonate fee**)
- Medical Imaging, Pathology and discharge Pharmacy

If you do not pay or have not agreed to a suitable payment arrangement with Barwon Health, your account will be forwarded to a debt collection agency. If you are not insured for pregnancy care. Barwon Health offers a maternity care package **\$18,270** that includes all pregnancy related medical, emergency, outpatient, inpatient, theatre and domiciliary services. This fee includes all outpatient visits as well as your inpatient

(admitted) care, up to 5 days in hospital, theatre, labour-ward fees, prosthesis, consumables and anaesthetic. It also includes any post maternity care admission required within 30 days.

This fee does not include the following:

- The cost of your baby's care (if your baby requires treatment or admission - **please refer to Neonate fee**)
- Medical imaging, pathology or discharge pharmacy

<b>Fee for uninsured patients</b> Maternity Care Package	\$18,989
<b>Fee for insured patients</b> Upfront outpatient attendance fee (minimum 4 visits)	\$1,700
Upfront payment of any gap (shortfall) not covered by your insurance policy	TBA
<b>Neonate care</b> Special Care Nursery – overnight fee	\$3,129 p/n
General ward fee	\$2,284 p/n

### You will be required to provide the following information:

- Your passport & visa
- Up-front payment of services
- Contact information during your stay in Australia
- Overseas residential contact details
- Evidence of Immigration Status (e.g. Immicard) interim Medicare Card, and or letter from recognised Asylum Support Agency (e.g. Red Cross)
- Details of your relevant health insurance policy must be provided so we can obtain a guarantee of payment.

### How to pay:

- Pay in person: **Cashier office, Cash, EFTPOS, and credit card** – We accept Visa, MasterCard and American Express
- Pay by phone: Contact Patient Accounts for payment options for all hospital services on **ph (03) 4215 1300**.

### More information

Please contact our Private Patient Liaison team on (03) 4215 1307 or (03) 4215 1305 or email [pls@barwonhealth.org.au](mailto:pls@barwonhealth.org.au) for assistance or advice on any matters relating to your admission.