


Logging in to Video Call when you are the consulting clinician

Requirements

- ✓ A good connection to the internet
- ✓ A private, well-lit room
- ✓ Current version of Google Chrome web browser on a desktop or laptop (Windows or Mac), or Safari on an iPad
- ✓ Camera, speakers and microphone (often already built into laptops and tablets)

Log in to Video Call in preparation for picking up a patient call

1. Start Google Chrome  from the desktop and navigate to <https://vcc.healthdirect.org.au>
2. Sign in using your health service email address and the password you created for yourself.
3. Click the appropriate Clinic Name to open the waiting area for the service your patient will be attending.
4. When in the waiting room, complete a test call from the right hand column by clicking




5. When the patient appears in your Waiting Area, click  to enter the Video Call.

To refresh the call, if quality deteriorates

Click  (top left) – and don't forget that the patient-end can do this as well

To end the call

Click  (top right) – and select 